

Abbey Insights

Quarterly Newsletter

Welcome to the Abbey Insights Newsletter where you can find the last updates and news about what's happening on the Abbey.

Planning Update

In April, we submitted an outline planning application for the Abbey. Following the submission, residents had an opportunity to give their feedback formally via the planning portal. Alongside this, statutory consultees (such as Highways and the LLFA) then have the opportunity to provide feedback on the submission too.

We're still awaiting a date on when the decision will be made and once, we know when that will be, we'll be sure to let you know.

Looking at Phase One

Whilst we await the outcome of the planning application, we're going to be starting conversations with all the residents in phase one.

In the next few weeks, we'll be sending out a letter to all residents in phase one, inviting them to a one-to-one conversation with us. We hope that these conversations can give some reassurance to residents about what will happen if the planning application gets approved.



Answering your questions

Q: Many people believe that we've already been given planning permission. Is this true?

A: We want to assure you that we haven't already been granted outline planning permission. We know the uncertainty that an outline planning application can bring so, we've tried to give some idea of what would happen if the application were to be approved. For example, talking to residents in phase one about their homes to try and give some answers about what happens if the application gets approved

Looking to the future

Consultation will begin soon for the **Independent Tenants & Leaseholders Advisory (ITLA)**. The ITLA will be there to support you through the years to come. Although the position is funded by Flagship, they will be completely independent of Flagship and their role will be shaped with the community. The advisor will act on behalf of all residents, whether you're a Sapphire tenant, homeowner, private tenant, or landlord. They will actively work with you and support you through the detailed conversations that we will be having in the coming years.

From Saturday 31 August, you'll be able to visit the Citizens Advice Diss, Thetford and District website to find out more about this, and what this means for you. **The ITLA should be in place by October.**

Get in touch with us



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